About myKIDS
The myKIDS website gives parents like you easy, secure access to your child’s personal health information online. Whether you are on the go or at home, you can access myKIDS by logging in with a safe internet connection. With a myKIDS account, you can:

- Send secure messages to your providers’ office
- View lab results
- View allergies
- Request a prescription renewal
- Request, view or cancel appointments
- View and request updates to demographic information
- Print and/or view immunization records
- View hospital discharge instructions and outpatient clinic visit summaries

Account Setup
Once a staff member signs you up for an account, an invitation will be sent to the email address you choose. Be sure to look for the email invitation in your inbox. When you receive the invitation, take action quickly as the invitation is only good for 30 days from the date that it is sent to you. When you go to the site for the first time to set up your account, you’ll be asked to activate your account by entering the patient’s date of birth and answering a security question that you identify as part of the myKIDS sign-up process in our hospital or clinic.

Age Restrictions
The site is designed to comply with federal and state laws pertaining to your privacy and access to information is managed through secure verification questions, user identification information and passwords. Due to state laws, parent or guardian access to myKIDS is restricted by a child’s age.

- Patients under 12: Parents may access their child’s information online.
- Patients age 12-17: No online access to health information permitted.
- Patients 18 and older: Patients may access their own information online.

Emergencies
The myKIDS site is intended for use only in non-emergency situations. If you believe that your child is having a health emergency, dial 911.

Technical Support
877-621-8014
24/7 support for questions about site access, password support, logins and more

Health Information Questions
888-646-6774
8 a.m. - 5 p.m., Mon-Fri, for questions about your information on the website