

COMMUNITY BENEFIT REPORT

2007



ChildrensHospitalLosAngeles

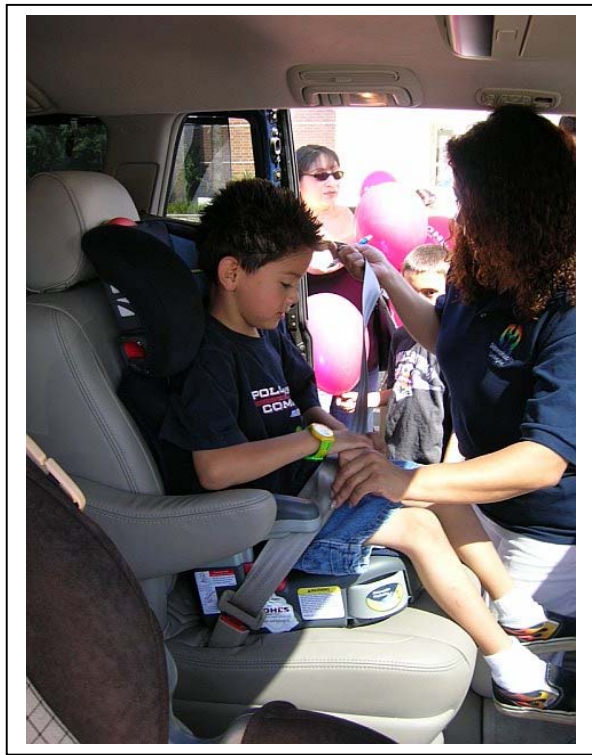
International Leader in Pediatrics



ChildrensHospitalLosAngeles
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CHILDRENS HOSPITAL LOS ANGELES

2007 Community Benefit Report



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Our Mission

To make a world of difference in the lives of children, adolescents and their families by integrating medical care, education and research to provide the highest quality care and service to our diverse community.

Founded in 1901, Childrens Hospital Los Angeles has been treating the most seriously ill and injured children in Los Angeles for more than a century, and it is acknowledged through the United States and around the world for its leadership in pediatric and adolescent health. Childrens Hospital is one of America's premier teaching hospitals, affiliated with the Keck School of Medicine of the University of Southern California since 1932. It is a national leader in pediatric research.

Patient Care

Childrens Hospital Los Angeles treats more than 62,000 patients a year in its Emergency Department. It admits more than 11,000 children a year to the hospital, with almost 50 percent of those admissions children under four years of age. There are more than 287,000 visits a year to its 29 outpatient clinics and laboratories; more than 2,800 visits at community sites through its Division of Adolescent Medicine.

Childrens Hospital Los Angeles Emergency Department is a designated Level I Pediatric Trauma Critical Care Center. It operates one of the largest dedicated neonatal/pediatric transport programs in the nation.

The 40-bed Center for Newborn Infant Critical Care at Childrens Hospital Los Angeles provides innovative therapies for high-risk infants transferred from other hospitals throughout Southern California.

The 20-bed Pediatric Intensive Care Unit and the 15 bed Cardiothoracic Intensive Care Unit provide 35 pediatric critical care beds at Childrens Hospital Los Angeles.

CHLA offers the optimum in multidisciplinary care with 85 pediatric subspecialties and dozens of special services.

Teaching

Childrens Hospital Los Angeles is one of America's premier teaching hospitals – it trains the very best pediatricians and pediatric nurses in the country.

Training programs at Childrens Hospital Los Angeles include **360 medical students**, **83 full time** residents, three chief residents and **86 fellows**, who collectively reflect the diversity of the patient population and the city of Los Angeles. Those who receive their instruction in pediatrics at Childrens Hospital care for children in the community, throughout the United States and in countries as far away as Japan, Australia, China, Turkey and Israel. The RN Internship Program in Pediatrics, a 22-week program that provides new nursing school graduates with a comprehensive guided clinical experience to prepare them for work in an acute care environment, has become a national model.

Research

Childrens Hospital Los Angeles is known for its leadership in pediatric research. Investigators at the Saban Research Institute of Childrens Hospital Los Angeles are working to create a world in which all children are healthy – a world in which they are no longer threatened by such diseases as cancer, congenital heart defects, diabetes, sickle cell anemia, epilepsy, immune deficiencies and respiratory disorders. The Saban Research Institute is among the largest and most productive pediatric research facilities in the United States, with **128 investigators** at work on **267 laboratory studies**, clinical trials and community-based research and health services. It is one of the few freestanding research centers in the nation to combine scientific laboratory inquiry with patient clinical care – dedicated exclusively to children – and its base of knowledge is widely considered to be among the best in pediatric medicine.

Programs and initiatives at The Saban Research Institute include the Cancer Program; the Cardiovascular Research Program; the Community, Health Outcomes and Intervention Research Program; the Developmental Biology Program; the Gene, Immune and Stem Cell Therapy Program; the Childrens Imaging Research Program; the Microbial Pathogens Initiative; and the Neuroscience Program. Clinical research is conducted under the auspices of the Center for Endocrinology, Diabetes and Metabolism; the Childrens Center for Cancer and Blood Diseases; the Childrens Clinical Investigation Center; The Heart Institute; the Childrens Orthopaedic Center; The Vision Center; and the USC-CHLA Institute for Pediatric Clinical Research.

Assessing Community Needs

Guided by more than a century of experience in caring for the sick and injured children of Los Angeles, CHLA responds to the changing needs of children and families in the diverse surrounding communities with a range of community programs. Working in partnership with local public agencies and community-based organizations, we continuously explore ways to address health and social issues affecting children and youth

Through its many programs and services, CHLA maintains direct involvement in our surrounding communities. Actively participating with other organizations serving children and their families, we work toward understanding and assessing community health needs and planning for services to promote community health.

Recognizing the importance of understanding community health indicators, CHLA conducts a community needs assessment in conjunction with other area hospitals every three years. The 2007 Community Needs Assessment is being conducted in conjunction with other area hospitals including California Hospital Medical Center, Good Samaritan Hospital, Kaiser Foundation Hospital, Franciscan Clinics and St. Vincent's Medical Center. Other data and trends are continuously monitored through our advocacy work with external organizations and community initiatives. Feedback from our patients, parents and community members is used to further understand the needs of those in our surrounding communities.



Collaboration with Community and Civic Organizations

Childrens Hospital Los Angeles maintains close relationships with numerous community partners and agencies serving children, youth, and families. Our work includes ongoing assessment of unmet health needs, advocacy, and participation in various programs and initiatives to enhance health status.

Specific community collaboration during the past fiscal year included CHLA's work with, but not limited to, the following agencies and organizations:

- Los Angeles Unified School District elementary, middle and high schools
 - Los Angeles County Department of Health Services
 - Los Angeles County Department of Mental Health
 - Los Angeles County Department of Children and Family Services
 - City of Los Angeles Parks & Recreation Department
 - Glendale Community College
 - Los Angeles Community College
 - Los Angeles Community Clinic Association & Community Clinics
 - Los Angeles Immunization Roundtable for Children
 - 100% Campaign
 - UNITE L.A.
 - Los Angeles Childrens Planning Council
 - Metro Area SPA 4
 - SafetyBeltSafe U.S.A.
 - WIC Program
 - Thai Community Development Center
 - Los Angeles Police Department
 - Los Angeles Fire Department
 - Local legislative offices, universities, civic groups, faith based organizations
 - California Highway Patrol
 - 211 Info Line
 - AltaMed Health Services Program
 - Asian Pacific Health Care Venture
 - Cover The Uninsured
 - American Heart Association
 - East Hollywood Business Improvement District
 - United American Indian Involvement
 - National Network for Youth
 - Violence Prevention Coalition of Greater Los Angeles
 - Los Angeles Health and Safety Alliance
 - YMCA of Metropolitan Los Angeles
 - East Hollywood Neighborhood Council
 - Consulate of Mexico
 - California Regional Teen Pregnancy Coalitions
 - Greater Los Angeles Children's Health Coalition
 - Los Angeles County Poison Prevention
-

Community Service Priorities

In response to the needs of the surrounding communities, Childrens Hospital Los Angeles' community service priorities are designed to protect and enhance health status of children and youth and expand access to health services. Working in collaboration with public, private, and civic organizations, these priorities serve as the cornerstone for CHLA's community benefit programs.

Medical Care Services for Vulnerable Populations

Direct medical care through charitable care, unreimbursed costs of public benefit programs, and community based care to special populations of children and youth (including medically underserved, children with special health care needs, chronic illness, neurodevelopmental disabilities, at-risk youth, etc).

Health Research, Education, Training

Training of current and future pediatricians and other health providers to improve health and well-being of communities.

Graduate Medical Education, continuing medical education, nursing and allied health training and continuing education.

Services for the Broader Community

Community education and outreach;
Program partnerships with other agencies serving children and vulnerable populations;
Consultation, education and technical assistance to community organizations;
Use of hospital facilities for the community and various organizations.

Other Services for Vulnerable Populations

Programs for specific populations of children and families; support groups, therapeutic arts, special camps, at-risk youth programs, social services, nutrition counseling, child abuse services, school reintegration, mental health services, teen pregnancy prevention, parenting programs, donations to families, foster parent education, adolescent services.

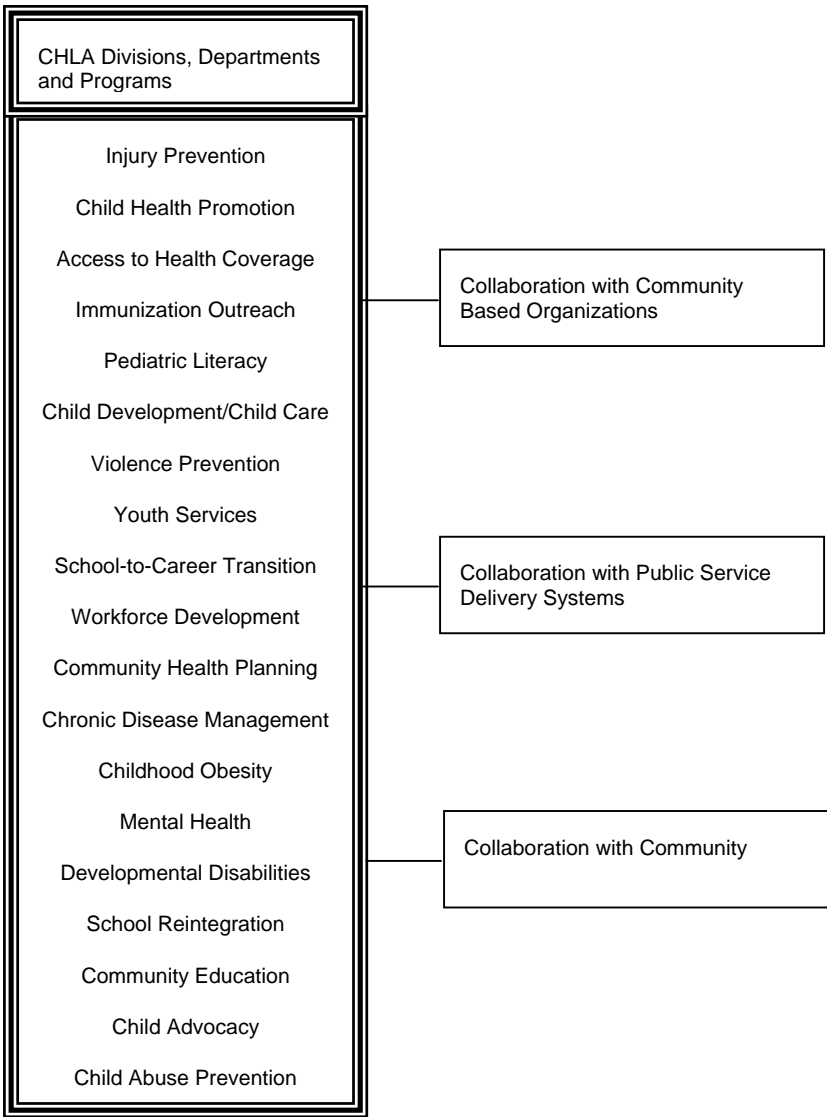
Other Services

Child health advocacy; leadership and participation in coalitions, capacity and community building to improve the well-being of children and families; participation in local planning and policy initiatives related to children and youth; hosting of public events, hearings, policy forums, and community meetings; faculty and professional staff participation on advisory committees, boards, and task forces, at local, state and national levels; involvement in civic affairs; functioning as a good neighbor to surrounding community.

Community Benefit Plan Highlights 2006-2007

Childrens Hospital Los Angeles takes an active role in local community initiatives to collectively make an impact on the health and well-being of children, youth, and families in Los Angeles.

In our ongoing work to improve community health during fiscal year 2007, services have been expanded to children and families through a variety of programs addressing specific priority areas.



Community Health Promotion

Childrens Hospital Los Angeles' commitment to helping children and families lead healthier lives extends far beyond the confines of its walls. Reaching out to surrounding communities throughout Los Angeles, CHLA provides community education, which helps children and families gain awareness of safety and health related information.

In fiscal year '07, CHLA worked with local schools, community organizations, and civic groups to participate in more than **58** community health fairs and programs, reaching more than **54,000** families with health and safety messages and equipment.

Culturally and linguistically responsive outreach and health promotion education was provided to the community including parenting programs, safety programs, and disease management programs. Expert CHLA physicians, nurses, and allied health providers presented at over **120** community programs and events, additionally, CHLA health experts were featured in hundreds of media (radio, newspaper and television) outlets providing education in a range of health topics.



Childrens Safety Times

Kohl's Safety & Injury Prevention Program
at Childrens Hospital Los Angeles - Spring Safety, 2008

Paul's A-Mazing Trip

It is Saturday morning and Paul has permission to ride his bike to the candy store, his cousin's house, the school, the park and his grandmother's house.

Help Paul have a safe and fun trip.

Answers on the last page

The Safety Program is a part of Childrens Hospital Los Angeles' National Highway Traffic Safety Administration Partnership. For more information, please visit www.chla.org.

PARTNERS IN INJURY PREVENTION

INSIDE

- * Paul's A-Mazing Trip
- * Let's Be Careful
- * Bicycle Safety Car Safety
- * Connect The Dots / Answer

fall FAIRVEST FESTIVAL

FALL FESTIVAL
FALL FESTIVAL
FALL FESTIVAL

DATE: OCTOBER 14, 2008
TIME: 10:00 AM - 5:00 PM
LOCATION: CHLA

LIVE MUSIC, LIVE MUSIC, & LIVE MUSIC

SEE YOU AT THE FESTIVAL

"Fall" Back on Safety: A Safety Fair

DATE: OCTOBER 11, 2008
TIME: 10:00 AM - 5:00 PM
LOCATION: CHLA

This Saturday morning, from 10:00 AM to 5:00 PM, we'll have a special event for you and your family. We'll have a special event for you and your family. We'll have a special event for you and your family.

The Sound of Music

See next week's Compass for news about the plans donated to CHLA to the John Stauder Lobby!

CHLA Employee Wellness Fair Oct. 3 Zen Sanctuary

Come to the Fall Page Conference Room and enjoy the following:

- Mindfulness Meditation
- Tai Chi
- Yoga
- Health Fair
- Free Food
- Free Drinks
- Free Games
- Free Giveaways
- Free Information
- Free Refreshments
- Free Parking
- Free Transportation



Access To Care

Childrens Hospital Los Angeles serves large communities of children throughout Los Angeles. We are committed to providing access to care for all children and

youth, including those with complex diseases who require access to specialized services, which would not be able to be obtained elsewhere.

To assist families in accessing health care, CHLA's **Community Affairs** Access Programs offer a variety of services; education on available health insurance programs; application assistance for the State of California Healthy Families Program (200 families); outreach services and referrals to other health programs and resources; collaboration with local community coalitions to increase health insurance access for

International Infection Prevention Week
Oct. 14 - 20, 2007
October 14-20, 2007 is designated as International Infection Prevention Week (IIPW) in the U.S. President Barack Obama proclaimed the third week in October as Infection Prevention Week. The President called for all federal agencies and local government agencies, health organizations, non-governmental entities and people to take part in educational activities and programs. Since its creation, the Association for Professionals in Infection Control and Epidemiology (APIC) has continued the tradition of recognizing IIPW goals which include:
■ Bringing worldwide attention to the impact and importance of infection prevention and control
■ Educating health-care professionals, patients and the community
■ Honoring infection prevention and control professionals
During International Infection Prevention Week, our infection prevention and control professionals, Infection Site and Clinical Consultants are taking this opportunity to educate the CHLA community about the importance of infection prevention and control.
Please join them in the Coliseum from Monday, Oct. 15 to Friday, Oct. 19 between 11:30 am and 1:30 pm. This can participate in a variety of activities and gain useful and useful information. All participants may receive a t-shirt and receive other goodies.
Don't Give Up the SCHIP!
Tuesday, Oct 5, was "Stand Up for Healthy Children" day with 30 child health hospitals and pediatric medical programs across the country participating in support of the State Children's Health Insurance Program (SCHIP) reauthorization bill (H.R. 3192) which President Bush recently signed. SCHIP is the federal program which pays the health insurance for children from low-income families.
CHLA's Community Affairs coordinated staffing of tables in the Coliseum event and the Health Center with information about health insurance. The staff and other volunteers handed out 400 brochures on state support for SCHIP. CHLA staff also gave 400 brochures to President Bush's campaign for the SCHIP bill. In addition, an informational conference was held for members, starting Monday 10:30 AM. Please check the CHLA website for more information on the SCHIP reauthorization bill (H.R. 3192) or contact the Community Affairs Department at (323) 341-1111.
During the event, some 400 residents, 4000 students and hospital staff joined other children's hospitals in handing out 100,000 phone calls to show support for SCHIP. The agency then made more than 100 phone calls to President Bush and to California Assembly members who did not vote for SCHIP.
— Susan Wu, MD
www.chla.org
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children; and community education through such programs as Cover the Uninsured Week.

Services for Special Patient Populations

The **Division of Adolescent Medicine** provides a single resource for comprehensive and preventive medical, psychological and related services that address the special needs of adolescents. Programs and services include; The Teenage and Young Adult Health Center, Behavioral Health Services, High-Risk Youth Program, Substance Abuse Treatment Program, Project NATEEN, Risk Reduction Program, Hollywood LA Bridges Program, Youth N Fitness and My Choice Programs at Manual Arts High School.

The **Childrens Center for Cancer and Blood Diseases** has a comprehensive clinical and research program and is the largest of its kind in the United States. Clinical programs provide treatment, medical and psychosocial care, as well as long term management of patients with pediatric hematologic and oncologic diseases. It offers numerous programs including school re-integration, community education, support groups such as the Teen Impact Program, HOPE Program and LIFE Program, meeting the needs of long term survivors of childhood cancer through support and health education.

The **Center for Endocrinology, Diabetes, and Metabolism** offers many programs, which address childhood problems of juvenile diabetes and obesity. Programs such as the Kids N Fitness, are now offered in many local schools and

expanded to schools in Northern California. The Healthy Eating Lifestyles Program gives children and families' tools and education.



The **Division of Emergency and Transport Medicine** provides a broad spectrum of advanced acute care outpatient services to infants, children and adolescents, treating nearly 62,000 patients a year in the Emergency Department. Many patients are transferred to Childrens Hospital Los Angeles from other facilities to receive highly specialized pediatric care for a wide range of common and rare pediatric diseases and traumatic injuries. The Emergency Department is a designated Level I Pediatric Trauma Critical Care Center and Pediatric Critical Care Center. **Urgent Care** facility – **Kids Care** – serves children with acute but non-emergent conditions (such as the flu, ear infections or other minor diseases) can receive care. This provides access for community families needing quality health services.

The **Division of Dentistry** at Childrens Hospital Los Angeles has implemented an eHealth Network Program to address access to oral health care issues in rural Tulare County, California. The eHealth Program consist of the creation of school based dental clinics connected to the Division of Dentistry through a high speed computer network allowing for video conferencing and real time remote input and access to the dental systems at Childrens Hospital Los Angeles.



Community Asthma Project at Childrens Hospital Los Angeles

The **Division of Clinical Immunology and Allergy** combines innovative treatment, research, education and outreach in the care of children with allergic and primary immune deficiency disorders and HIV/AIDS. Asthma education is provided for the community and health care providers.

The **Division of General Pediatrics** has partnered with AltaMed Health Services to create an AltaMed Community Health Clinic at CHLA, which has resulted in expansion of services to children, families for both primary care and for those with special health care needs.

A partnership with Los Angeles County Department of Mental Health (DMH) and Children and Family Services (DCFS) has resulted in a Foster Care Hub at CHLA. This program provides medical, developmental, mental health and care coordination for foster children, a largely underserved population.

USC Center for Excellence in Developmental Disabilities (UCEDD) offers interdisciplinary training, education and technical assistance to service providers and consumers. It provides community based, culturally appropriate systems of care and includes clinical services, behavioral pediatrics, feeding development,

learning abilities programs, the CHILD Center, and Center for Disabilities Studies and Community Inclusions.

The Center for Community Mental Health Services provides mental health services to a broad spectrum of underserved populations throughout the community.

The **Division of Research on Children, Youth and Families** conducts, coordinates and disseminates research that seeks to prevent childhood and lifelong health problems, promote healthy development, reduce disparities in children's health, restore function and prevent disability among children with special needs, and ensure the delivery of quality care through health outcomes research.



The **Department of Surgery, Trauma Program** provides a complete continuum of pediatric trauma care, combined with an active program of education, research and prevention. It also is the lead agency for West Los Angeles Safe Kids Coalition and Injury Free Coalition.

CHILD SAFETY PROGRAMS

Helping parents keep their children safe is a high priority for Childrens Hospital Los Angeles. Unintentional injuries continue to be a leading cause of death and disability of children under 14.

Child passenger safety, home and fire safety, poison prevention, pedestrian safety, and use of safety equipment are part of our comprehensive community education programs for parents, caregivers, and community members. Working with numerous community partner organizations throughout Los Angeles County, more than 58 outreach events were conducted at local schools, health fairs, and other sites to promote child health in fiscal year 2007, reaching more than 54,000 consumers.

A core component of our Child Safety Programs is to provide free safety products, equipment and resources, particularly to disadvantaged families in local communities surrounding Childrens Hospital Los Angeles. Free child restraints were distributed to more than 500 families. CHLA's Certified Child Passenger Safety Technicians performed more than 60 car seat installation checks. 1,500 Home Safety kits and 280 bicycle helmets were also distributed to families.

Safety education brochures in English and Spanish on a wide range of child safety topics, including bicycle, fire, earthquake, toy, water, and home safety are made available to the general community.



CHILD AND YOUTH DEVELOPMENT PROGRAMS

As part of its commitment to our community's health and well-being, CHLA participates in numerous community initiatives throughout Los Angeles, and works with partner agencies to offer programs to enhance the lives of local children and youth.



To promote literacy and appreciation for the arts, programs such as Reach Out and Read, the Saban Story Corner Volunteer Reading Programs, Poetry, music and opera programs through the Johnny Mercer/Mark Taper Arts Program are offered in conjunction with community partners. Therapeutic Library services are also made available. Programs such as Dream Ventures provide opportunities for community youth with chronic illnesses.



St. Mary's Academy
Job Shadow Day

Outreach to local high school and college students, and foster youth to learn about careers in health is an important part of CHLA's commitment to enhance youth and build a future workforce reflective of our community. These programs include career day visits to local schools by our physicians, nurses and allied health providers, youth mentoring, volunteer work, job shadowing in hospital departments, internships for high school and college students in nursing, social work, health policy, science and research.



Camp CHLA Graduates

CAMP CHLA is an annual program of our Patient Care Services Department in which 60 students from local high schools explore Nursing and other health professions for one week during the summer and learn CPR skills.



Scientists at our Saban Research Institute have spearheaded the innovative High School Summer Research Education Program and The STEP-UP Program to offer local high school and college students experience in science and lab research. Both programs seek to address the nation wide shortage of minorities in biomedical sciences.

COMMUNITY DEVELOPMENT

Childrens Hospital Los Angeles works collaboratively on numerous community development activities and supports initiatives to improve the surrounding neighborhoods and communities.

New facility and street improvements are underway as Childrens Hospital Los Angeles constructs its New Hospital Building, a state of the art facility opening in 2010.

Program planning and advocacy for new services is carried out with local community and civic organizations.

Involvement in neighborhood initiatives – CHLA has worked with partner organizations to develop an East Hollywood Business Improvement District, whose priority is neighborhood beautification services.

Workforce investment and literacy programs and community recruitment for employment.



Childrens Hospital Los Angeles



The Saban Research Institute of Childrens Hospital Los Angeles

Childrens Hospital Los Angeles

Community Benefit Provided in Fiscal Year 2007

TOTAL COMMUNITY BENEFITS PROVIDED: \$90,685,607

Community Benefits	SB 697 Reporting Categories			
	Medical Care Services for Vulnerable Population	Other Benefits for Vulnerable Pops.	Benefits for Broader Community	Research, Education and Training
Medical Care:				
Medi-Cal Shortfall ⁽¹⁾	\$75,258,740			
Community Service Activities:				
Community Service Projects ⁽²⁾		\$2,779,066	\$348,292	
Provider Education and Training Programs ⁽³⁾				\$168,677
Health Research / Education ⁽⁴⁾				\$12,130,832
Subtotal	\$75,258,740	\$2,779,066	\$348,292	\$12,299,509

Footnotes:

(1) Unreimbursed cost of providing medical care under the Medi-Cal program (does not include Supplemental DSH payment ~ Sb 855 Fd & Sb 1255 \$44,215,727.72).

(2) Non-funded activities provided by CHLA for the community (e.g. outreach, community education etc.)

(3) Non-funded physician education and training.

(4) Non-funded research & education programs.

Community Benefit Report

The Community Benefit Report of Childrens Hospital Los Angeles has been submitted to the State of California, Office of Statewide Health Planning and Development, in compliance with Senate Bill 697, California Health and Safety Code 127350.

This report includes highlights of community benefit activities during Fiscal Year ending June 30, 2007.

For questions or comments about this report contact: Ellen Zaman, LCSW, Director, Community Affairs, Childrens Hospital Los Angeles (323) 361-2487 or ezaman@chla.usc.edu.

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